



Around the world of Integrity NonStop computing

A GROWING FINANCIAL PRESENCE

[SWEDBANK, SWEDEN] Stockholm-based Swedbank is a leading Nordic-Baltic banking group with around 9 million private customers and 500,000 corporate customers in Sweden, Estonia, Lithuania, and Latvia. The bank also has a growing presence in Russia and the Ukraine, and is present in other major markets worldwide. Swedbank has relied on HP NonStop technology since the 1980s, primarily for processing critical point-of-sale (POS) transactions. The application software is BASE24 from ACI Worldwide.

With transaction volume on the rise, Swedbank faced the need to increase processing capacity. Marking its largest business technology investment for 2007, Swedbank

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purchased two Integrity NonStop NS16008 servers (active-active configuration) for production, an Integrity NonStop NS14002 server for test and development, ServerNet Cluster equipment, and three Atalla A10150V network security processors. “The performance of the new Integrity NonStop server, combined with the platform’s favorable total cost of ownership, were very important factors in the bank’s purchasing decision,” said HP account manager Ronny Petterson. “This is a good foundation for migrating new applications to the Integrity NonStop platform.” ♦

PREMIER CARD AUTHORIZATION

[KOOKMIN BANK, SOUTH KOREA] With 1,350 branch offices and nearly 19,000 employees, Seoul-based Kookmin Bank is the leading bank in South Korea. It provides a full range of personal and corporate banking services, including credit cards, Internet banking, mobile banking, and life insurance. Kookmin Bank is ranked among the Fortune Global 500.

Card authorization is a business-critical application for the bank—and so has long been entrusted to the HP NonStop platform, most recently a NonStop S74000 server. With the introduction of the HP Integrity NonStop NS16000 platform with Triple Modular Redundancy (TMR), Kookmin Bank saw an opportunity to enhance the availability of



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Don Ritter, vice president of Communications Systems, RelayHealth

its card authorization system. “The Integrity NonStop NS16000 TMR server is the only system in the world to offer 99.99999 percent uptime,” said IT senior manager Moon-Gu Hur. “Kookmin Bank has trusted the NonStop platform for a long time, so this migration was a natural choice.”

Kookmin Bank purchased a 16-processor Integrity NonStop NS16000 server, with application software from ACI Worldwide. An HP StorageWorks XP12000 disk array was also part of the deal. The HP Superdome server is used for customer relationship management (CRM) and Internet banking. ♦

CONNECTIONS TO BETTER HEALTHCARE

[RELAYHEALTH, ATLANTA] As part of McKesson Corporation’s connectivity services business, RelayHealth operates as a neutral partner in an open network environment. It offers an intelligent network designed to streamline clinical, financial, and administrative communications among patients, providers, payors, pharmacies, pharmaceutical manufacturers, and financial institutions.

RelayHealth works to accelerate the delivery of high-quality care and improve financial performance through solutions such as online consultation with physicians, electronic prescribing, point-of-service pharmacy claims resolution, previsit financial clearance by providers, and post-visit bill settlement by payors

and patients. The company securely processes over 12 billion financial and clinical transactions annually.

For more than 20 years, RelayHealth has relied on HP NonStop technology to activate its custom pharmacy prescription claims processing (switch) application. “RelayHealth is the market leader in providing value-added claims processing services,” said Don Ritter, vice president of Communications Systems. “We view each claim as an important opportunity to deliver our services, having built our business model upon providing the most reliable connectivity network in the industry. Our long-standing partnership with HP and the NonStop platform has contributed immensely in helping us reach and exceed uptime goals.”

Recently, RelayHealth sought to move one of its service locations and turned to HP for assistance. “We were pleased to discover that the Integrity NonStop platform provided a significant price/performance improvement over earlier-generation NonStop servers, enabling much-needed flexibility,” said Ritter. “We’re greatly satisfied with the high performance and excellent total cost of ownership of the Integrity NonStop solution as well. Relocating our processing site went smoothly without major interruption, thanks to the new Integrity NonStop server—proven to deliver the solid reliability that people have come to expect.” ♦